

The BRUCE Hotel

Job Posting: Laundry and Housekeeping Attendant

Location: The Bruce Hotel, Stratford, ON

Job Type: Full-Time/Part-Time

Reports To: Housekeeping Manager

Are you detail-oriented, hardworking, and passionate about maintaining high standards of cleanliness? The Bruce Hotel is seeking a dedicated **Laundry and Housekeeping Attendant** to join our team. This role is essential in ensuring the comfort and satisfaction of our guests through impeccable laundry and housekeeping services.

Responsibilities:

Laundry Duties:

- Sort and wash laundry based on fabric type and color.
- Load and operate washers and dryers with appropriate detergents.
- Iron, steam, fold, and package laundered items.
- Maintain cleanliness and safety in the laundry area.
- Keep inventory of supplies and report any shortages or equipment issues.
- Handle guest laundry requests professionally.

Housekeeping Duties:

- Clean and service guest rooms daily, including turndown service.
- Vacuum, sweep, mop, and polish floors and carpets.
- Dust and polish furniture, fittings, and surfaces.
- Empty and sanitize trash containers.
- Clean and disinfect bathrooms, including sinks, mirrors, tubs, and showers.
- Change bed linens and restock guest amenities.
- Wash windows and clean public areas such as lobbies, stairways, and lounges.
- Respond to housekeeping requests and guest needs promptly.
- Ensure confidentiality, security, and safety within the hotel environment.
- Report maintenance issues or damage to hotel property.

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What We Look For:

Skills & Qualifications:

- Ability to work efficiently while maintaining attention to detail.
- Strong time management and multitasking skills.
- Ability to work independently and within a team environment.
- Knowledge of cleaning techniques and sanitation products.

Requirements:

- Professional, friendly, and punctual demeanor.
- Flexibility to work evenings, weekends, and holidays as needed.
- Ability to perform physical tasks for extended periods (bending, lifting up to 50 lbs, pushing, pulling, reaching, kneeling).
- A professional appearance suitable for a luxury hotel environment.

Why Join The Bruce Hotel?

- Work in a prestigious luxury hotel environment
- Be part of a supportive and professional team
- Offering Employee Subsidized Housing
- Opportunities for growth and learning through *The Bruce Hotel Academy*
- Competitive wages and employee perks

If you're passionate about hospitality and creating exceptional guest experiences, apply today to join **The Bruce Hotel's** Front Desk team!

How to Apply:

Please submit your resume and cover letter to HR@thebruce.ca or apply in person at The Bruce Hotel. We look forward to welcoming you to our team!